

# Based on a New Survey, More Than Half of Surveyed IBS/CIC Patients Feel Alone in Their Experience but Also Find That Social Media Helps Create a Community and Inspires Healthcare Provider Conversations

April 02, 2024

## ***Salix Pharmaceuticals Releases Fourth Annual Patient Perspectives IBS Impact Report***

**LAVAL, QC / ACCESSWIRE / April 2, 2024 /** Bausch Health Companies Inc. (NYSE:BHC) (TSX:BHC) and its gastroenterology (GI) business, Salix Pharmaceuticals ("Salix"), today for IBS Awareness Month announced the results from the fourth edition of its annual survey of U.S adults living with irritable bowel syndrome (IBS) or chronic idiopathic constipation (CIC). Developed as a nationwide survey conducted in partnership with Fairleigh Dickinson University Poll (FDU Poll), more than 850 IBS/CIC patients were surveyed to better understand their experiences. The findings illustrate the current behaviors and experiences of the IBS and CIC patient population.

Notably, more than half of IBS/CIC patients surveyed said they feel alone in their experience and try to hide symptoms from family and friends. Additionally, 7 out of 10 respondents stated that their IBS symptoms cause them to skip events. Patients went on to reveal not only do they struggle to talk to their doctor about all of their symptoms, but also that their treatments often do not address the totality of those symptoms. The report unveiled trends related to social media too, suggesting it may bolster a sense of community and inspire more authentic conversations with their healthcare provider.

Patient Perspectives:

# THE 2024 IBS IMPACT REPORT

Salix Pharmaceuticals, in partnership with Fairleigh Dickinson University, has surveyed over 850 Irritable Bowel Syndrome (IBS) or Chronic Idiopathic Constipation (CIC) patients in the United States to better understand their experience.



**~8 out of 10**

think their healthcare provider (HCP) makes them feel comfortable discussing their symptoms, however, **88% typically focus on talking about their primary symptom**

**94%**

find it helpful when HCPs post educational information to social media and the vast majority (92%) say the content aligns with their understanding of IBS



**7 out of 10** surveyed stated that their IBS symptoms at least sometimes cause them to skip events

**Around 80% believe their HCP makes the best treatment choice for them**

**~1 out of 5 believe they do not**

Data is from a non-probability online sample of U.S. residents and was carried out in January 2024 by Fairleigh Dickinson University's FDU Poll. Participants were recruited based on previously reported gastrointestinal issues. The overall sample size of the survey was 852 respondents (IBS-D: n=436; IBS-C/CIC: n=416) and was screened to include only those who self-reported having IBS with constipation, chronic idiopathic constipation or IBS with diarrhea. Respondents were drawn from multiple panels of U.S. residents and were compensated for their time (maximum \$4.00). Due to the limitations of this survey, results may not be representative of the general IBS or CIC population. IBS.0016.USA.24

**Salix**  
PHARMACEUTICALS



## IBS-C/CIC

**TOP 5** symptoms that made respondents seek treatment:

Constipation | Abdominal discomfort  
Stomach pain | Hard to pass bowel movements  
Bloating

Respondents were most embarrassed to discuss **constipation** and **hard to pass bowel movements** with their healthcare provider (HCP)

**96%**

Close to all respondents want HCPs to ask about all their symptoms rather than just primary one



Almost **7 out of 10** respondents take/have taken a prescription treatment



...But **67%** of these stated that their Rx has met only some of their treatment goals

### Top 3 unresolved symptoms

**44%**

Stomach pain

**42%**

Abdominal discomfort

**38%**

Bloating



**9 out of 10**

respondents are willing to switch to a different Rx if it meets their treatment goals

## IBS-D



Nearly **9 in 10** at least sometimes need to plan for their symptoms when they leave home

**TOP 2**

symptoms that made respondents seek treatment:

Diarrhea  
Stomach pain

**86%**

IBS-D respondents want HCPs to ask about additional symptoms

**65%**

IBS-D patients report that they view diarrhea as their **most embarrassing** symptom to discuss with their HCP, followed by urgency to have a bowel movement (61%)

**Roughly 3 in 4 report their prescription treatment wasn't meeting all treatment goals**

**94%**

IBS-D respondents wanted their HCPs to ask about their symptom management goals



**84%** of those reporting unresolved diarrhea and/or stomach pain are willing to try different medication



**89%** are interested in shorter duration of treatment with longer period of relief



**More than half**

of surveyed IBS patients reported they felt alone in their IBS experience. **Let's work together** and be the difference for these patients.

Data is from a non-probability online sample of U.S. residents and was carried out in January 2024 by Fairleigh Dickinson University's FDU Poll. Participants were recruited based on previously reported gastrointestinal issues. The overall sample size of the survey was 852 respondents (IBS-D: n=436; IBS-C/CIC: n=416) and was screened to include only those who self-reported having IBS with constipation, chronic idiopathic constipation or IBS with diarrhea. Respondents were drawn from multiple panels of U.S. residents and were compensated for their time (maximum \$4.00). Due to the limitations of this survey, results may not be representative of the general IBS or CIC population. IBS.0016.USA.24

**Salix**  
PHARMACEUTICALS

"For 35 years, we've been working to make a difference in the lives of millions of Americans living with GI disease," shares Nicola Kayel, Senior Vice President, Marketing, Salix. "Our fourth annual IBS Impact Report underscores our steadfast commitment to improving patient lives. The findings of this year's survey highlight the need for more authentic conversation around IBS experiences and impact on daily living. We are confident the findings will encourage more productive dialogue between healthcare providers and their patients, and also across social media platforms where patients can truly foster community."

Patient advocacy group, the International Foundation for Gastrointestinal Disorders (IFFGD), has been at the forefront of these patient conversations since its founding in 1991. President of IFFGD, Ceciel T. Rooker, stated *"At IFFGD, we are committed to broadening patient understanding about GI disorders, like IBS, and insights such as those from the 2024 IBS Impact Report by Salix help us raise visibility of the patient experience and validate what we hear from patients firsthand. IBS symptoms change over time and are hard to talk about. The fact that most patients aren't addressing all of their symptoms with their healthcare provider emphasizes that there is work to be done to reduce stigma around this condition. We recommend patients find a healthcare provider that they feel comfortable being open with and that will work with them long-term to manage and treat their IBS."*

#### **Additional findings include:**

- 94% of respondents find it helpful when healthcare providers post to social media and the vast majority (92%) say the content of these posts aligns with their understanding of IBS
- Over 90% of IBS respondents find it informative when people post on social media about what they're going through; seeing posts about IBS helps to normalize it
- 8 out of 10 respondents think their healthcare providers make them feel comfortable discussing their symptoms, however, 88% typically focus on talking about their primary symptom
- Approximately 8 out of 10 surveyed believe their healthcare providers make the best treatment choice for them, while about 2 out of 10 believe they do not
- More specifically:
  - 96% of IBS-C/CIC respondents want their healthcare provider to understand all the symptoms they are experiencing rather than just the primary one
  - More than three-quarters of IBS-C/CIC patients report their current treatment is not meeting all treatment goals, citing the top 3 unresolved symptoms as bloating, abdominal discomfort and stomach pain
  - 95% of IBS-D respondents want their healthcare providers to ask about how their symptoms impact daily living
  - Roughly 3 in 4 IBS-D respondents report their current treatment was not meeting all treatment goals citing the top 2 unresolved symptoms as diarrhea and stomach pain

###

#### **About the Methodology**

The survey was conducted online in January 2024 in the U.S. by Fairleigh Dickinson University Polls on behalf of Salix Pharmaceuticals among 852 U.S. residents aged 18+, including 416 who have been diagnosed with IBS-C or CIC, and 436 who have been diagnosed with IBS-D. Respondents for this survey were selected from among those who have agreed to participate in our surveys. Respondents were compensated for their time up to \$4.00. Due to the limitations of this survey, results may not be representative of everyone in the U.S. who have been diagnosed with IBS-C, CIC and/or IBS-D.

#### **About FDU Poll**

Since 2001, FDU Poll (a division of Fairleigh Dickinson University) has conducted survey research on issues of public importance. Utilizing best practices in survey methodology, the Poll produces research that is conducted nationally and statewide. Findings from FDU's surveys have been reported on numerous regional, national and international media outlets such as the *New York Times*, *Washington Post*, *Wall Street Journal*, *Star-Ledger*, as well as local and national broadcast media outlets. The FDU Poll is in the top tier of polls nationwide. Poll aggregator Five Thirty-Eight has released its new rankings of polls ranking FDU 31st in the country, out of more than 500.

About Salix

Salix Pharmaceuticals is one of the largest specialty pharmaceutical companies in the world committed to the prevention and treatment of gastrointestinal diseases. For more than 30 years, Salix has licensed, developed, and marketed innovative products to improve patients' lives and provide health care providers with life-changing solutions for many chronic and debilitating conditions. Salix currently markets its product line to U.S. health care providers through an expanded sales force that focuses on gastroenterology, hepatology, pain specialists, and primary care. Salix is headquartered in Bridgewater, New Jersey. For more information about Salix, visit [www.Salix.com](http://www.Salix.com) and connect with us on [Twitter](#) and [LinkedIn](#).

About Bausch Health

Bausch Health Companies Inc. (NYSE:BHC)(TSX:BHC) is a global diversified pharmaceutical company enriching lives through our relentless drive to deliver better health outcomes. We develop, manufacture and market a range of products, primarily in gastroenterology, hepatology, neurology, dermatology, medical aesthetic devices, international pharmaceuticals, and eye health, through our controlling interest in Bausch + Lomb. Our ambition is to be a globally integrated healthcare company, trusted and valued by patients, HCPs, employees and investors. For more information, visit [www.bauschhealth.com](http://www.bauschhealth.com) and connect with us on [Twitter](#) and [LinkedIn](#).

Investor Contact:	Media Contact:
ir@bauschhealth.com (877) 281-6642 (toll-free)	Kevin Wiggins corporate.communications@bauschhealth.com (908) 541-3785

Investor Inquiries

[ir@bauschhealth.com](mailto:ir@bauschhealth.com)  
877-281-6642  
514-856-3855 (Canada)



- LEGAL NOTICE
- PRIVACY POLICY
- EMAIL ALERTS
- EMAIL PAGE
- RSS FEED

Media inquiries

[Corporate.communications@bauschhealth.com](mailto:Corporate.communications@bauschhealth.com)  
908-569-3692

Use of this site signifies your agreement to the Legal Notice and Privacy Policy.  
©2025 Bausch Health Companies Inc. All rights reserved. MTB.0230.USA.18 V2.0

